



Rock River Water Reclamation District

3501 Kishwaukee Street
P.O. Box 7480
Rockford, IL 61126-7480

Tel: 815.387.7400
Fax: 815.387.7538

Dear RRWRD Customer (**MUST be property owner**):

The Rock River Water Reclamation District (District) has developed a process to install automatically read residential credit meters. You will now have two options for determining the amount of your credit. **ONLY METERED WATER SERVICES ARE ELIGIBLE.**

Option 1: *{NO cost Option}*

Use the District's Summer Usage Period Discount program. This program runs from April 1 through September 30. This period includes the greatest usage of non-returnable water to the District due to summer activities including, but not limited to, lawn watering, garden watering, filling pools, and car washing. **THIS IS THE DEFAULT OPTION.**

Option 2:

Pay a \$48 yearly fee for a residential credit meter and an Automatic Meter Reading (AMR) head. The fee may be higher if the meter is larger. This yearly fee covers the cost, installation (up to the current quoted rate from the installer), and maintenance of the residential credit meter and AMR. An additional fee may be assessed depending on the complexity of the install, which is determined by the plumber before installation. **The property owner is responsible for any damage not caused by normal usage.** The fee will be reviewed annually and may change.

IF, AFTER INSTALLATION, YOU DECIDE YOU DO NOT WANT A RESIDENTIAL CREDIT METER there is a "one time" disconnection fee to cover original installation, de-installation and any reconditioning of the residential credit meter and AMR. **The cost is up to \$600.** All residential credit meter fee payments made to date will be considered. This should reduce the charge.

In addition, the property owner must sign an agreement.

The benefits of having a District residential credit meter include: **1)** your residential credit meter is automatically and accurately read; **2)** the residential credit meter is installed and maintained by the District.

Please review the attached FAQ's. They may answer many of your questions. If you still have questions/concerns, please send your inquiry to the address on the form.

If you agree to have a residential credit meter installed, please fill out the enclosed form and return it to the District.

Sincerely,

A handwritten signature in black ink that reads "Chris Black".

Chris Black, Business Manager

Cc: Timothy S. Hanson, District Director
Elizabeth McRae, Billing/Collections Group Leader



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Name: _____

Address: _____

Account Number: _____

Property Location: _____

I want a residential credit meter installed. Yes _____ No _____

Please provide a contact phone number: _____

Upon receipt of this form, we will send you a Residential Credit Meter Fee Payment agreement.

After receipt of the signed agreement, the District will contact you to set up an installation date and time.

This form may be mailed, faxed, or emailed.

Please print and mail this form to: Rock River Water Reclamation District
Attn: Credit Meter Accounts
P.O. Box 7480
Rockford, IL 61126-7480

Fax this form to: 815-387-7538

E-mail this form to: web_purchasing@rrwr.dst.il.us

Thank you.