

Rock River Water Reclamation District (District) Credit Meter FAQ's

**The decision for having a credit meter MUST be made by the property owner.
Credit Meters usually account for irrigation systems.
ONLY METERED WATER SERVICES ARE ELIGIBLE.**

1. What are my options?

Option 1: Pay a yearly fee (amount of fee is based on meter size) for a credit meter and an Automatic Meter Reading (AMR) head. This yearly fee covers the cost, installation (up to the current quoted rate from the installer), and maintenance of the credit meter and head. An additional fee may be assessed depending on the complexity of the install, which is determined by the plumber before installation. **The property owner is responsible for any damage not caused by normal usage.** The yearly fee will be reviewed annually and may change.

Option 2: Install your own credit meter and have the District install the AMR head. The meter must be compatible with the District's AMR system. Under this option, there is no yearly fee but you pay for the cost of the meter and installation. If the meter malfunctions, it will be your responsibility to have it repaired or replaced. No credit will be given while the meter is not functioning properly.

IF, AFTER INSTALLATION, YOU DECIDE YOU DO NOT WANT A CREDIT METER there is a "one time" disconnection fee to cover original installation, de-installation and any reconditioning of the credit meter and AMR. All credit meter fee payments made to date will be considered. This should reduce the charge.

2. What are the benefits of having a credit meter?

The **benefits** of having a credit meter include:

- 1) your credit meter is automatically and accurately read;
- 2) the meter is installed and maintained by the District

3. Exactly where will the credit meter be installed, or located (due to a fence, etc.)?

The new credit meter location is determined by the location of the current credit meter and/or any concerns determined by the District installer. The credit meter must be in an all-weather protected location with good accessibility.

4. How will the credit meter be read? Is an appointment necessary?

The new credit meter will be compatible with the District's AMR equipment. This allows District staff to read the credit meter from a distance and, in most cases, it can be read from outside the building. No appointment for meter reading is necessary.

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(continued)**

5. What happens if the property is sold and the next owner doesn't want the credit meter?

There is a "one time" disconnection fee to cover original installation, de-installation and any reconditioning of the meter and AMR. All credit meter fee payments made to date will be considered. This should reduce the charge.

6. Will the yearly fee increase?

The amount of the yearly fee is determined by the cost of the credit meters, installation and maintenance costs, and inspection/permit fees. The District must also account for replacement costs. All of these expenses will be reviewed annually and may cause the yearly fee to increase.

7. Who will install the credit meter and AMR?

The credit meter and AMR will be installed by a licensed plumber contracted by the District.

8. Will an appointment be necessary for installation of the credit meter?

Whether or not the occupant needs to be present for the credit meter installation depends on a number of factors. The specific requirements for your credit meter will be completely explained to you prior to installation.

9. Should I get a credit meter?

The decision is yours.