



Rock River Water Reclamation District (District) Well Meter FAQ's

1. Where, exactly, will the well meter be installed, or located (due to pets, a fence, small cellar, etc.)?

The meter location is determined by the location of the water service entrance to the building. The meter must be in an all-weather, protected location with good accessibility.

2. How will the meter be read? Is an appointment necessary?

The well meter model to be installed will be compatible with the District's automatic reading equipment. This allows District staff to read the meter from a distance and in most cases will prevent entering a home or enclosed area to obtain the readings.

3. What happens if my house is sold and the next owner doesn't want the well meter?

The "one time" election to have a well meter installed passes to the next homeowner.

4. I live in a duplex. How will it be metered?

If the units are served by separate lines, each unit of the duplex will have the option of having a well meter.

5. Will the fee increase?

The amount of the fee is determined by the cost of the well meters, installation and maintenance costs, and inspection/permit fees. The District must also account for replacement costs. All of these expenses will be reviewed annually and may cause the fee to increase.

6. Who will install the well meter?

The well meter will be installed by a licensed plumber contracted by the District.

7. Our well serves more than one home. How will we be metered?

Each home will require a separate well meter.



**Rock River Water Reclamation District (District)
Well Meter FAQ's
(continued)**

8. Will an appointment be necessary for installation of the well meter?

Whether or not the occupant needs to be present for the well meter installation depends on a number of factors. The specific requirements for your well meter will be completely explained to you prior to installation.

9. Should I get a well meter?

- a. Having a well meter allows bill calculation based on actual usage rather than an average (21 Ccf per quarter) of all residential users. Twenty-one (21) Ccf per quarter equals approximately 178 gallons per day.
- b. Having a well meter may allow you to take advantage of the summer discount. The summer discount calculation is based on 120% of the average water usage of the two previous billing quarters (winter quarters). If your actual water usage for the two quarters in the summer discount period is more than the summer discount amount, the “lower” summer discount amount is used for billing. The purpose of the summer discount is to recognize that water is used for activities including, but not limited to, lawn watering, car washing, and gardens that is not normally used during non-summer months.

10. Does getting a well meter mean that I will be connected to city water soon?

The well meter is only for the purpose of providing a more accurate District bill and making you eligible for the summer discount. The District does not control how you receive your water.