

Dear FRSA Customer (MUST be property owner):

The Four Rivers Sanitation Authority (Authority) has developed a process to install automatically read residential credit meters. You will now have two options for determining the amount of your credit. **ONLY METERED WATER SERVICES ARE ELIGIBLE.**

Option 1: *{NO cost Option}*

Use the Authority's Summer Usage Period Discount program. This program runs from April 1 through September 30. This period includes the greatest usage of non-returnable water to the Authority due to summer activities including, but not limited to, lawn watering, garden watering, filling pools, and car washing. **THIS IS THE DEFAULT OPTION.**

Option 2:

Pay a \$48 yearly fee for a residential credit meter and an Automatic Meter Reading (AMR) head. The fee may be higher if the meter is larger. This yearly fee covers the cost, installation (up to the current quoted rate from the installer), and maintenance of the residential credit meter and AMR. An additional fee may be assessed depending on the complexity of the install, which is determined by the plumber before installation. **The property owner is responsible for any damage not caused by normal usage.** The fee will be reviewed annually and may change.

IF, AFTER INSTALLATION, YOU DECIDE YOU DO NOT WANT A RESIDENTIAL CREDIT METER there is a "one time" disconnection fee to cover original installation, de-installation and any reconditioning of the residential credit meter and AMR. **The cost is up to \$600.** All residential credit meter fee payments made to date will be considered. This should reduce the charge.

In addition, the property owner must sign an agreement.

The benefits of having an Authority residential credit meter include: **1)** your residential credit meter is automatically and accurately read; **2)** the residential credit meter is installed and maintained by the Authority.

Please review the attached FAQs. They may answer many of your questions. If you still have questions/concerns, please send your inquiry to the address on the form.

If you agree to have a residential credit meter installed, please fill out the enclosed form and return it to the Authority.

Sincerely,



Julia Scott-Valdez
Director of Management Services
Four Rivers Sanitation Authority

Cc: Timothy S. Hanson, Executive Director
Ashley Bernard, Assistant Director of Plant Operations/Customer Service



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Name: _____

Address: _____

Account Number: _____

Property Location: _____

I want a residential credit meter installed. Yes _____ No _____

Please provide a contact phone number: _____

Upon receipt of this form, we will send you a Residential Credit Meter Fee Payment agreement.

After receipt of the signed agreement, the Authority will contact you to set up an installation date and time.

This form may be mailed, faxed, or emailed.

Please print and mail this form to: Four Rivers Sanitation Authority
Attn: Credit Meter Accounts
3501 Kishwaukee St.
Rockford, IL 61109

Fax this form to: 815-387-7538

E-mail this form to:

web_purchasing@fourrivers.illinois.gov

Thank you.