



Rock River Water Reclamation District

3501 Kishwaukee Street
P.O. Box 7480
Rockford, IL 61126-7480

Phone: 815.387.7400
Fax: 815.387.7538

Dear RRWRD Customer:

The Rock River Water Reclamation District (District) has developed a process to meter well customers. As a well customer, you have two options for determining the amount of your bill.

Option 1: Currently, your wastewater bill is based on the average water usage of all metered single-family homes (the average water usage is 21 hundred cubic feet [21 Ccf] per quarter). This option is still available.

Option 2: Pay a \$12 quarterly fee for a well meter plus actual metered water usage. This quarterly fee covers the cost, installation, and maintenance of the well meter. The fee will be reviewed annually and may change. Your decision to install a well meter is a one-time permanent election until such time, if any, your property can be connected to a metered city water service. In addition, the property owner must sign an agreement.

The **benefits** of having a well meter include: **1)** your wastewater bill is based on actual water usage, and **2)** you may be able to take advantage of the summer discount. The summer discount calculation is based on 120% of the average water usage of the two previous billing quarters (winter quarters). If your actual water usage for the two quarters in the summer discount period is more than the summer discount amount, the "lower" summer discount amount is used for billing. The purpose of the summer discount is to recognize that water is used for activities that occur during the summer months including, but not limited to, car washing, and lawn and garden watering. This water is not sent to the District.

Please review the well meter FAQ's. They answer many of your questions. If you still have questions/concerns, please contact the District at 815-387-7400.

If you agree to have a well meter installed, please fill out the well meter form and mail, fax, or email it to the District.

Sincerely,

A handwritten signature in black ink that reads "Chris Black".

Chris Black, Business Manager

Cc: Timothy S. Hanson, District Director
Elizabeth McRae, Billing/Collections Group Leader